



VIDEOCONFERENCE ON HEALTH LITERACY

Are you a health or social service provider working with the English-speaking population? Do you know that poor literacy skills seriously affect the quality of health care received by many adult Quebecers?

Literacy Volunteers of Quebec invites you to come learn about health literacy and how it affects your work and the lives of your clients. You will also **discover tools and resources** to facilitate access to services and improve communication.

Draft Agenda

9-9:10	Welcome
9:10-9:20	Overview: Facts and figures on literacy in Quebec
9:20-10:00	Overview: Health literacy <ul style="list-style-type: none">▪ Definition and regional indicators▪ consequences▪ Quebec context and statistics▪ survey results of health care providers in North Bay▪ what do learners want?

Presenters:

Wendy Seys, Yamaska Literacy Council

Dr. Linda Shohet, Centre for Literacy of Quebec

Julie Patterson, North Bay Literacy Council, BScN, MEd

10:00-10:15

BREAK

10:15-12:00

Tools and Resources

Introduction to the Health Literacy Audit Toolkit

Plain Language and other clear communication tools

Health Literacy Curriculum

Presenters:

Terri Peters, Literacy Alberta

Dr. Linda Shohet, Centre for Literacy of Quebec

Julie Patterson, North Bay Literacy Council, BScN, MEd

When: Tuesday, April 13

Time: 9:00 a.m. to 12:00 p.m.

Where: Montreal Children's Hospital - Amphitheatre D-182, 2300 Tupper

Cowansville (Massey-Vanier High School)

Gaspé (Gaspé-Percé Community Learning Centre)

Laurentians (Laurentian Regional High School CLC)

Laval (Laval Liberty High School)

Otterburn Park (Mountainview CLC)

Quebec City (Jeffrey Hale Community Services)

Sherbrooke (TBC)

Western Quebec (TBC)

To register, or for more information, contact LVQ at info@literacyvolunteersqc.ca or 1-866-581-9512.